Avanan Reviews
by Avanan in Email Security

4.9
180 Reviews

Avanan Ratings Overview

4.9
180 Reviews (Last 12 Months)

Rating Distribution

- 5 Star: 88%
- 4 Star: 11%
- 3 Star: 1%
- 2 Star: 0%
- 1 Star: 0%

Customer Experience

- Evaluation & Contracting: 4.9
- Integration & Deployment: 4.9
- Service & Support: 4.8

Product Capabilities: 4.9

All User Ratings

Top Favorable and Critical Avanan Review Excerpts

- MOST HELPFUL FAVORABLE PRODUCT REVIEW
- MOST HELPFUL CRITICAL PRODUCT REVIEW
Say goodbye to virtually all phishing attacks with Avanan
We have been Avanan customers for more than a year now, and I cannot overstate how pleased we have been with the service so far. We are subscribed specifically to their anti-phishing service, and we take great comfort knowing that Avanan has eradicated virtually all of the phishing emails that have ...

Read Full Review

Happy but not ecstatic
We replaced our previous gateway anti-spam product with Avanan because malicious emails kept hitting my users INBOXES and put the business at risk. While Avana has improved the detection rate of malicious email the number of annoying emails getting through has greatly increased as ...

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Top Avanan Alternatives

Other vendors considered by reviewers before purchasing from Avanan

49% considered Microsoft
42% considered Mimecast
40% considered Proofpoint

All Avanan Alternatives (28)

Compare Avanan with competitors

Compare Avanan vs Proofpoint Email Protection Suite
Compare Avanan vs Cisco Secure Email
Compare Avanan vs Mimecast Secure Email Gateway

Review Insights and Demographics

<table>
<thead>
<tr>
<th>Company Size</th>
<th>Industry</th>
<th>Deployment Region</th>
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</thead>
<tbody>
<tr>
<td>&lt;50M USD</td>
<td>Services</td>
<td>North America</td>
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<tr>
<td>50M-1B USD</td>
<td>Finance</td>
<td>Europe, Middle East and Africa</td>
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<tr>
<td>1B-10B USD</td>
<td>Manufacturing</td>
<td>Asia/Pacific</td>
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<tr>
<td>10B+ USD</td>
<td>Healthcare</td>
<td>Latin America</td>
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<tr>
<td>Gov't/PS/Ed</td>
<td>Other</td>
<td>77%</td>
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Most Helpful Avanan Reviews from Last Year

5.0  Nov 18, 2020

Avanan was a home run for email protection and DLP
Reviewer Role: Infrastructure and Operations  Company Size: <50M USD  Industry: Media Industry

We've been very pleased with our experience with Avanan, from trial to implementation to running the service. The trial was excellent with plenty of time and support given to make sure we knew what we were doing and how to get the most out of the product. Implementation is very simple as you are able to use all the settings from the trial. On daily usage, it has really improved our awareness and security ...

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5.0  Dec 15, 2020

A powerful and modern approach to email security
Reviewer Role: Infrastructure and Operations  Company Size: <50M USD  Industry: Services Industry

After having had issues with various email security products over the years, especially with regards to spearphising we decided to take a look at some more modern approaches to email security and ultimately ended up choosing Avanan. It's been excellent so far at cutting down the constant spear phishing that we have had targeting C-level executives. Occasionally something slips through, as nothing is ...

Read Full Review

5.0  Sep 1, 2020

Avanan: Takes some time to dial in, but once done, Whoooa Moma!
Reviewer Role: Infrastructure and Operations  Company Size: 50M - 250M USD  Industry: Communications Industry

Avanan: Takes some time to dial in, but once done, Whoooa Moma! Avanan took legitimately less than 10 minutes to set up for our trial, and hooking it into Office365 was easy and straight-forward. Unlike competitive products that we looked at that have intermediaries that can be snooped and then gamed by Threat Actors, there is no outward signal to the "Bad Guys" that you are deploying Avanan. During ...

Read Full Review
**Happy but not ecstatic**
Reviewer Role: Infrastructure and Operations  Company Size: <50M USD  Industry: Manufacturing Industry

We replaced our previous gateway anti-spam product with Avanan because malicious emails kept hitting my users INBOXES and put the business at risk. While Avana has improved the detection rate of malicious email the number of annoying emails getting through has greatly increased as Microsoft's EOP is not great at picking these sort of emails, even after fine tuning the mail flow rules. Since ...

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**Would recommend Avanan to literally ANYONE who wants to secure their Email**
Reviewer Role: Infrastructure and Operations  Company Size: 500M - 1B USD  Industry: Finance Industry

Avanan has honestly been one of the best vendors for us to deal with. Anytime we have a question or an issue, they are there. Anytime there is some sort of customization or feature request, they respond and send it to their research and development. The product is SMART and learns over time. There have been very few times where we’ve had to offer any kind of “corrective action” on a false ...

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**Great Email Security Solution**
Reviewer Role: Security and Risk Management  Company Size: 1B - 3B USD  Industry: Transportation Industry

The solution was incredibly easy to integrate with the different _aaS_ solutions we needed to protect and monitor. The bake in period was quick and easy so that it was transparent to the end users. When shifting from a take no actions policy to an actionable policy we could do this with such granularity that it produced little to no heartache for end users or support personnel. The fact that the solution gives ...

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**5.0**  Dec 18, 2020

Read Full Review
Amazing Service and Easy To Use Dashboard
Reviewer Role: CTO  Company Size: <50M USD  Industry: Healthcare Industry
In this era of rampant phishing and scam emails, it is imperative to use a tool that can actively quarantine/clean and notify you of incidents in real time. Avanan does all that and more. Get real time notifications when a phishing attempt is stopped.
Read Full Review

5.0  Dec 18, 2020
Get Email Security off your plate!
Reviewer Role: Infrastructure and Operations  Company Size: 250M - 500M USD  Industry: Miscellaneous Industry
I have a lot of users managed by a tiny IT team so I'm always looking for ways to simplify tasks that eat up much of our time. There is a lot of competition in this space, so I'd get a trial going. There is no MX redirect so you can test live with limited or even test users, (I did mine live). Once you dial in on your settings you don't see any false positives and it's rare I see hard to detect social ...
Read Full Review

5.0  Dec 31, 2020
Simple and Effective Email Security Solution
Reviewer Role: Security and Risk Management  Company Size: <50M USD  Industry: Communications Industry
Avanan does a very good job of catching phishing and malware emails. Since we deployed the solution most of the targeted phishing and malware emails are blocked. Phishing email complaints are reduced drastically as well. One of the advantages of Avanan is how easy it is to integrate with O365, compare to other traditional email security solutions. With Avanan you don't need route your emails to ...
Read Full Review

5.0  Sep 4, 2020
Phishing threat reduced DRASTICALLY!
Reviewer Role: Infrastructure and Operations  Company Size: <50M USD  Industry: Services Industry
Making the decision to implement Avanan was a great one. Implementation was among the easiest I've ever seen. An Avanan implementation specialist talked me through it (I did it with his guidance), and we implemented it in "Log Only" mode so I could take a look at what it was doing. It helped me to understand the process before we hit "Deploy".
<table>
<thead>
<tr>
<th>Date</th>
<th>Rating</th>
<th>Review Title</th>
<th>Reviewer Details</th>
<th>Review Content</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nov 23, 2020</td>
<td>5.0</td>
<td>Email Security at its best.</td>
<td>Analyst, &lt;50M USD, Services Industry</td>
<td>Our initial introductions with Avanan took quite some time as we were evaluating multiple options when we were first looking at changing our E-mail Security options. Since however, the support has been excellent however the continued discussions and the willingness to listen over what is lacking have been great. It is understood nothing can be implemented immediately however Avanan does take...</td>
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<tr>
<td>Dec 15, 2020</td>
<td>5.0</td>
<td>Powerful email protection that is easy to implement and integrate with Office 365.</td>
<td>Infrastructure and Operations, &lt;50M USD, Healthcare Industry</td>
<td>Avanan has been very simple to implement and integrate into our Office 365 environment. The product has provided us with a critical second-line of defence against email-based attacks that get through Microsoft's inbuilt threat protection.</td>
</tr>
<tr>
<td>Dec 23, 2020</td>
<td>5.0</td>
<td>Great service and a rare gem in a cloud of half-hearted solutions.</td>
<td>Infrastructure and Operations, 500M - 1B USD, Miscellaneous Industry</td>
<td>Truly one of the best partners a company can have. Their products do what they says it does, does it better than MS ATP. It is easier to manage and their support team is on top of any issues/questions. They are also willing and ready to add new feature requests making their product even better.</td>
</tr>
</tbody>
</table>
Avanan is easy to setup and powerful with immediate security benefits.
Reviewer Role: CTO    Company Size: <50M USD    Industry: Miscellaneous Industry
From initial contact, through POC, to implementation this was a near perfect experience. Once installed in our 365 tenant (5 minutes) we could immediately see what was being stopped or flagged over and above EOP. We had several follow up sessions, as we learnt and delved deeper into the products capabilities. We went for Complete Malware Protection for Office 365, although our initial interest was ...

Don't Overlook Avanan
Reviewer Role: Infrastructure and Operations    Company Size: Gov/PS/ED <5,000 Employees    Industry: Education Industry
We looked at most of the big name players in the Cloud Email Security space and originally we thought they were an also-ran in this space expecting to go with our incumbent's solution. It only took a few minutes to setup Avanan for the POC to our environment and then going live again only took a few minutes to switch from Monitor-only to Live. Customization is very easy and intuitive. Other products ...

See All 180 Product Reviews